

TV RECEPTION UPDATE 26 JUNE 2012

We are aware that many people are having problems while the 8 new channels are being installed. If your reception is not good, it is important that you tell the manager so we can make a list of rooms and floors so we can identify where the problems are.

We are looking for the most cost-effective solution. Installing a complete new system through the whole building would be too expensive and probably unnecessary.

- We have spent about 70,000 on new satellite dishes, decoders and other special equipment so the old and new signals can work together.
- The techs are in the process of changing about 200 old signal splitters which are in the service shaft and also the corridors. Each one affects 3 rooms. They received training from the company to fix problems.
- There is 1 signal booster per 3 floors. We are investigating whether to increase or replace them. View Talay 2, for example, has 1 per floor.

Many rooms have a good signal. We understand the frustration of owners who have poor reception.

Most residents understand that this condo has had TV reception problems for many years and the existing system and cables are old. The building has a history of lack of funding and maintenance in all areas and bringing everything back to a good standard takes time.

